AJAX

RULE YOUR SPACE

Professional solutions for security, safety, and automation

Intrusion protection Video surveillance Fire and life safety Comfort and automation

About Ajax Systems

Ajax Systems is an international tech company and the largest manufacturer of security systems in Europe, with over 3.5 million users in 187 countries. We offer end-to-end solutions for protecting homes and businesses. The product portfolio includes 180 wired and wireless devices for intrusion protection, fire and life safety, comfort and automation, and video surveillance.

Trusted by professionals

Over 200,000 security professionals worldwide entrust their businesses to Ajax hardware and software. The products meet the strictest industry standards and deliver the best user experience for installers and monitoring station operators. The cloud-based infrastructure and mobile-first approach enable managing any request with minimal resources.

Over 5,500 monitoring companies	**Over 200K** PRO users

Ajax monitoring partners

Armstrongs	Lanvac Surveillance Inc.	Security Response Center
Rapid Response Monitoring	AvantGuard Monitoring Company	a.p.i. ALARM

Loved by end users

The latest customer satisfaction survey shows that 9 out of 10 Ajax owners would recommend the system to their friends and families. Such a high satisfaction rate is attributed to the top-notch user experience since people have a clear understanding of how to use Ajax products within minutes.

Over 3.5 million end users	**4.7** Trustpilot rating ★ Trustpilot	**Over 9,000** reviews

Ready to protect any property

Kramp

Efficient warehouse protection

How Ajax protects the warehouse of Europe's largest agricultural parts and accessories supplier

Touring Camp Oy

Security on the go

Advanced protection for campervan travelers

Bergen Municipality

Protecting a UNESCO World Heritage Site

How the Ajax security systems monitor the historic area of Norway

A private vault in Italy

Vault security: protection against intrusion trickery

How Ajax protects a private vault against expert intrusion attempts

Alliance Française, Cuenca

Guarding campus against intrusion and fire

How Ajax secures the french institute center in Ecuador

Burger King

Cost-effective security for the fast-food chain

How Ajax ensures reliable security across 95 Burger King branches

Experience professional partnership with Ajax

Training programs	Device and software testing
Marketing support	24/7 technical support

Partner Portal: more efficiency, more clients

Partner Portal is a platform for collaboration between Ajax Systems and its partners, available in every region where Ajax operates.

Partner Insights Dashboard	Authorized Partner certificates
Advanced lead distribution	Marketing Storage
Customizable Ajax system configurator	

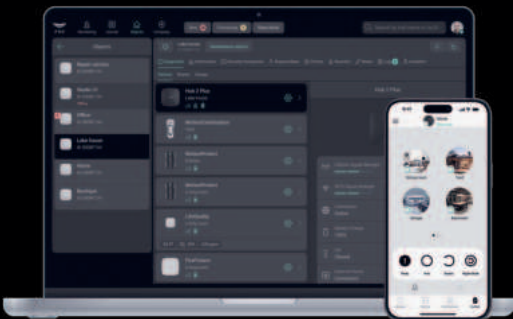Learn more about Ajax

ajax.systems

Software

Ajax Security System. A mobile app to rule your space

Ajax PRO: Tool for Engineers. A mobile app for installers and security service providers

PRO Desktop. Installation, monitoring, and facility and staff management in a single interface

Enterprise API. An interface for integrating Ajax products into third-party software

Technologies

Wireless communication ───────────────────

◈ JEWELLER

- Transmission of commands, alarms, and events
- Automatic power control to reduce power consumption
- Frequency hopping to prevent radio interference and jamming

◈ WINGS

- Transmission of photo verification, big data packages, and firmware updates
- Data backup in case of connection loss
- Data resend upon restored communication

Wireless communication ───────────────────

◈ VORF

- Time division duplex for seamless voice exchange
- Full duplex audio communication
- Adjustable talk time of up to 10 minutes per call

Video transmission ───────────────────

◈ JETSPARROW

- Ultra-fast archive navigation
- Peer-to-peer transmission
- TLS encryption
- High stability
- Live view without any delay

Ajax Cloud

The cloud server manages communication between the system, Ajax apps, and monitoring software. It also provides over-the-air firmware updates. Thanks to Ajax Cloud, Ajax systems can be integrated into third-party software through API.

10+ seconds server polling interval	**Two AWS data centers** detect connection loss between a hub and the server after 1 minute	**Load balancing** approved by independent penetration tests

Intrusion protection

Wireless intrusion protection devices

The Baseline product line comprises wireless devices to protect residential and commercial property. A wide range of smart indoor and outdoor Ajax products operate as a unified force to ensure protection against intrusion and deliver the best-in-class user experience.

Fire and life safety

Wireless heat, smoke, and CO detectors and manual call points

Ajax residential fire and life safety devices combine patented technologies, connectivity, ease of installation, and compliance with the most stringent regulations. With three types of power supply and four sensor combinations, the detectors cover every market need, whereas wireless buttons speed up response to threats.

Video surveillance

Wired and wireless cameras and network video recorders

Ajax video surveillance devices combine NDAA-compliant hardware, cutting-edge software, and the power of AI. They offer a clear image day or night, top-level privacy safeguards, as well as smooth and fast archive navigation thanks to JetSparrow, a proprietary streaming technology.

The category includes wired IP cameras, Wi-Fi cameras, doorbells, and NVRs, which seamlessly integrate with the Ajax security system. Ajax NVR also allows for integrating almost any third-party IP camera into the system.

Comfort and automation

Wireless devices for automation, water leak prevention, and everyday comfort

Ajax products for comfort and automation enable users to control lighting and appliances, detect water leaks, manage water supply, and monitor air quality. Through automation scenarios, these devices take over routines and reinforce on-site security. Benefit from reliable operation, sleek design, intuitive in-app control, and hassle-free installation.

One system for security and control

Ajax devices operate as a unified system, delivering both robust security and seamless automation.

For example, this integration can enhance office security through automation scenarios: an Ajax camera at the entrance records every person entering, while staff manage security modes via KeyPad TouchScreen Jeweller with role-based custom access rights. Meanwhile, Ajax light switches and WallSwitch Jeweller automatically control office lighting when the system is armed or disarmed. If a MotionCam detector is triggered, the system responds instantly — Relay Jeweller closes the roller shutters, and the detector's camera captures the scene for alarm verification.

Meet Ajax Team

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